

## **Tracey S. Wiltgen, Esq.**

### **PROFESSIONAL EXPERIENCE**

**1999 – Present      Executive Director, The Mediation Center of the Pacific, Inc.**

Tracey currently oversees daily operations and programs for the Mediation Center of the Pacific, a not-for-profit corporation that serves approximately 5,000 individuals annually. She consults with businesses and other agencies such as the Hawai`i State Judiciary, Hawai`i Civil Rights Commission, the Department of Education, the Federated States of Micronesia and the U.S. Navy Pacific region, to design and develop in-house mediation and dispute resolution programs.

Tracey provides direct mediation and facilitation services for numerous individuals and businesses including the U.S. Postal Service, Transportation Security Administration and health care organizations, as well as trains individuals in businesses and professional organizations in mediation, facilitation and conflict resolution throughout Hawai`i, the mainland U.S.A. and the Asia-Pacific region including American Samoa, the Federated States of Micronesia and Korea.

Tracey writes and lectures extensively on mediation and other dispute prevention and resolution processes. In 2003, she helped found a Peacemaker Committee within the Rotary Club of Honolulu. Through her work with the Committee, Tracey conducted introductory workshops on mediation for Rotarians throughout Hawai`i. In 2005 she was asked to conduct a similar workshop at the Rotary International Convention. 400 people from throughout the world participated. As a direct result, Rotary Clubs internationally and throughout the U.S., created similar Peacemaker Committees.

Tracey is currently an adjunct professor at the University of Hawai`i, William S. Richardson School of Law and a guest lecturer for University of Hawaii's Program on Conflict Resolution.

**2004 – Present      Transportation Security Association; Raytheon, Mediator**

**1998 – Present      United States Postal Service Redress Mediation Program, Mediator**

**1995 – 1999      The Mediation Center of the Pacific, Inc., Director of Training**

### **MEMBERSHIPS AND AFFILIATIONS**

American Bar Association; Hawai`i State Bar Association (HSBA); National Association for Community Mediation; International Association for Conflict Resolution; Hawai`i Association for Conflict Resolution, (Director 2001 – 2005; 1996 – 1998); Hawai`i State Bar Association, ADR Section, Co-Chair; Rotary Club of Honolulu, Past Director; Peacemaker Committee, Rotary Club of Honolulu, Founding Member and Past Chair; Advisory Council for University of Hawaii's Program on Conflict Resolution.

## EDUCATION

B.A., Gonzaga University, 1977; M.S., University of Hawai`i, 1979; J.D., William S. Richardson School of Law, 1988; Weinberg Fellow.

## ADDITIONAL TRAINING

Pepperdine, Strauss Institute, Mediating the Litigated Case, 2007 and Advanced Mediation, 2006; University of Hawai`i, Advanced Facilitation 2001; The Accord Group, Advanced Mediation and Facilitation, 1996; American Arbitration Association, Basic, Advanced and International Arbitration Training, 1994; Commercial Mediation, 1995; CDR Associates, Boulder, CO, Mediating Healthcare Disputes, 1996; Center for Alternative Dispute Resolution, Probate mediation Training, 1996; Center for Restorative Justice, Victim Offender Mediation Training, 1994; Institute for ADA Mediation, Mediating Workplace Disputes Involving Individuals with Disabilities, 1998; University of Hawai`i, Facilitating Strategic Thinking & Planning, 1998; University of Hawai`i, Facilitative Leadership, 1996; U.S. Postal Service, 1999.

## AWARDS

**Citizen of the Year Award (1999):** Tracey was recognized by the U.S. Navy Pacific Region for her work with the Navy and other federal agencies in developing an in-house dispute resolution program.

**Rhoda Lewis Award (2003):** Presented by the Hawai`i Women's Legal Foundation for outstanding public service in promoting and providing dispute resolution services in Hawaii's communities.

**Mahalo Award (2004):** Presented by the Hawai`i Speech/Hearing/Language Association for assisting families and children by providing training, facilitation, mediation and other dispute resolution processes.

**Certificate of Appreciation (2005):** Presented by the Hawai`i State Judiciary's Center for Alternative Dispute Resolution for commitment to fostering greater understanding of mediation, promoting mediation in Hawaii, and providing exceptional assistance to Center staff.

**Jerry Chang Peacemaker Award (2008):** Presented by the Rotary Club of Honolulu for commitment and work in providing individuals with conflict resolution and mediation skills and ultimately creating more peaceful communities.

**Soroptimist International Making a Difference Award (2009):** Presented by the Windward Oahu Chapter in recognition for outstanding work to improve the lives of other women.

**Schutte Award (2010):** Presented by the Hawai`i State Bar Association for service toward the profession.